

Annual Report 2019–2020



GURRINY YEALAMUCKA
HEALTH SERVICE ABORIGINAL CORPORATION

Curriny Yealamucka Health Services Aboriginal Corporation

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Welcome

Gurriny Yealamucka Health Services Aboriginal Corporation acknowledges the Traditional Owners of Yarrabah, the Gunggandji Peoples, their Elders past and present, on which our services operate and where our business name comes from.

We would also like to acknowledge the historical peoples of Yarrabah who were brought to this country as part of the Stolen Generations and who have worked side-by-side with the Gunggandji People to build Yarrabah to what it is today.

Gurriny Yealamucka is a community controlled and fully accredited and qualified health service.



GURRINY YEALAMUCKA
HEALTH SERVICE ABORIGINAL CORPORATION

Yarrabah - our community, our home.



Yarrabah was established on the traditional lands of the Gunggandji people at Mission Bay on the Cape Grafton Peninsula, just south of Cairns, in 1892 when European influence began in earnest with the establishment of an Anglican Mission.

Prior to this the Murray Prior Range, which separated Cape Grafton from Cairns, acted as a protective barrier for the Gunggandji people, who remained relatively isolated from European settlement in the region.

The township has a complex history, stemming from the early state administrations which forcibly relocated Aboriginal and some South Sea Islanders from many different groups to Yarrabah, as a consequence most local residents can claim both traditional and historical ties to the area. The first Aboriginal Council in Yarrabah was established in the mid-1960s, principally as an advisory body.

In 1986 Yarrabah received status as a Deed of Grant in Trust (DOGIT) community and the Yarrabah Council was established under the Community Services (Aborigines) Act 1984.

Where we are

Yarrabah Shire lies to the East of Cairns and by road is placed approx. 60 kilometres from Cairns CBD. The coastline runs east from False Cape around Mission Bay, past Cape Grafton and Kings Point and then south to Palmer Point. It has an area of approx. 158.8 square kilometres and a population of approx. 2,559 (according to the 2016 census) and unofficially – due to a known deficit in accuracy in census reporting – of up to 4,000 people.

Geographically, our land area is described as a long slender shape bounded in the west by the Murray Prior Range and the coast on the east. It has an overall length of about 30km and is about 2.5km wide in the south, but broadens out to almost 8km across the northern part.

Our health service - Gurriny Yealamucka

Gurriny Yealamucka Health Services Aboriginal Corporation (GYHSAC) is an Aboriginal Community Controlled Health Service delivering Primary Health Care Services within the Yarrabah Aboriginal Shire.



Who we are

- Gurriny was the first community controlled health organisation in Australia to deliver primary health services in an Aboriginal Community.
- A Board of Directors who are members of the Yarrabah Community governs Gurriny.
- Gurriny is a member organisation of the National Aboriginal Community Controlled Health Organisation (NACCHO) Alliance and Queensland Aboriginal and Islander Health Council (QAIHC).
- 1989 The Yarrabah Health Committee was formed.
- 1991 the Committee conducted a formal review and was incorporated after a community decision to formalise its operations.
- 2000 the community made a decision to change the name to Gurriny Yealamucka Health Services Aboriginal Corporation (GYHSAC). The words 'Gurriny Yealamucka' are from the Gunggandji language and mean 'Good Healing Water'.
- On 30 June 2014 Gurriny transitioned to 100% community control of primary health care services in Yarrabah.

A health profile of the community indicates chronic disease is the main reason people get sick in Yarrabah. Hypertension (high blood pressure), hyperlipidaemia (cholesterol), diabetes and asthma are the most prevalent.

Our history

The concept of having a community controlled health organisation in Yarrabah was born in the 1980s when community members were fighting for self-determination and saw the need for Aboriginal health to be in the hands and care of our own people.

- 1988 Yarrabah Aboriginal Council commissioned a community health assessment and the development of a 5-year plan.

Our continued growth

The original and early role of the Yarrabah Health Committee was to provide a community voice for health care and deliver a rheumatic heart program, this was later expanded to include a life promotion program.

Today the core business of Gurriny Yealamucka Health Services is to provide a culturally sensitive, multipurpose primary health care service for the community, and the organisation achieves this by operating multiple clinical services and programs and employing over 100 staff, 70% of who are locals.

Our Board



Gurriny Yealamucka Health Services Board Members 2019/2020

Chairman

- Leslie Baird

Directors

- Brian Maloney
- Robin Giason
- Julianna Cuda
- David Williams
- Linda Sexton
- Sharmaine Stafford
- Sandra Houghton
- David Baird

Gurriny Yealamucka is a local
Gungganghi name which
means “Good healing water”.

Gurriny Yealamucka Health Services is
an Incorporated Aboriginal Association
under the Aboriginal Councils and
Associations Act 1976.

Since its inception the Board of Directors has
actively developed the organisation to become
the lead health agency in Yarrabah.

Strategic Plan 2018-2021

It is important for the Board and the
organisation to understand what success looks
like and this is managed through the Strategic
Plan began implementation in March 2018 and is
overseen by the Board and implemented by the
Chief Executive Officer with annual reviews with
success measured against National Health Key
Performance Indicators annually and amended
accordingly. While striving for this we also value
community engagement, community ownership
and sustainability.

Priorities for the next 12 months are:

- Major development of an outreach clinic
on Workshop Street
- Addressing social determinates
through a health lens as part of
Yarrabah Leaders Forum
- Continuing to execute the strategic plan.



Image: C. Howes

I write this report for the first time as the Chairperson after serving as a director on the board many years ago.

Being the Chairperson, can be a challenging task but also rewarding and I want to thank my fellow directors in nominating, then electing and supporting me in this role.

I want to also thank the outgoing Chairperson David Baird, who has held the role over previously and making the transition easy for me to step into this position

Governing the organisation is our primary role, it is important for any organisation to make sure the governance platform is strong for an organisation such as Gurriny to strive and deliver the best quality health outcomes for the community of Yarrabah.

Taking on the role as Chairman I was amazed by the commitment and dedication of each board member and their particular expertise that they bring to the governing committee. The other part of my role is to stay connected to the CEO Sue Andrews, the Clinical Management team and the Social Emotional Wellbeing team.

At the strategic planning workshop in February this year I came to learn and understand the full operations of Gurriny and the strategic intent of each of its diverse services and objectives.

In March 2020 came COVID-19 lockdown. The Australian Institute of Company Directors wrote a paper on "Governance through a crisis" which said; *"Almost every aspect of our lives has been disrupted by COVID-19, from how we socialise and celebrate, to how we work and travel. The boardroom has not been immune to this disruption, with changes to how the board operates as well as the board's focus."*

Leslie Baird, Chairman

Due to the physical restrictions around the pandemic, the Gurriny Board had to adapt and be creative on how we governed the organisation during these challenging times, which lead to the new way of doing business and governing in a virtual environment.

All Board meetings were done via virtual, some of the directors found this challenging, however adapting to the change helped us juggle our commitments as well.

The new norm language on virtual is "you are on mute" or "how do I turn this camera on" as much as some of us can have a giggle about this, our organisation was set a huge challenge ahead and that was to ensure we continue to keep our community safe while delivering a quality service to the people of Yarrabah.

I would like to say a special thank you to Chief Executive Officer, Sue Andrews and Senior Medical Officer, Dr Jason King together with our management and staff for stepping up to the plate and delivering health information and services for this community during a pandemic. We are very proud of all our staff.

There were increased demands on our services during the pandemic and Gurriny as the lead agent for health navigated through all of the challenges and still delivered on their national health key performance indicators as you will see throughout this annual report.

I want to say thank you to Craig Ford and his finance team for an excellent unqualified audit report for 2020 and acknowledge all the staff of Gurriny for their commitment and dedication; and our Board of Directors in supporting me in governing Gurriny, because without them Gurriny would not be the thriving organisation it has been.

It has been a pleasure to be a small part as Chairman of a great health organisation.

OUR MISSION

Gurriny, as the community controlled health service, will lead the advancement of equitable health outcomes for the people of Yarrabah



OUR VISION

Gurriny will "Close the Gap" through progressing quality health care services that are underpinned by gold standard governance and business practices;

1. To increase and maintain the health standards of people in Yarrabah and surrounding areas by delivering a service through the governance and management of an Aboriginal Community Controlled Health Service; and
2. In partnership with Cairns and Hinterland Hospital and Health Service (CHHHS) develop a capacity building infrastructure that supports Gurriny incorporate primary health care as the major foundation to serve a multi-purpose community controlled health service.



At Gurriny our core values underpin everything we do.



Quality of Service

We value the responsibility of providing a quality health service to all residents of Yarrabah and will maintain a high standard of care across all levels of the organisation.



Accountability

We aim to be accountable to the appropriate stakeholders within the organisation, the Yarrabah community, non-Government and Government sector.



Leadership

We will endeavour to represent the Yarrabah community through strong leadership to ensure the delivery of health services are maintained and improved upon as determined by the needs of clients.



Commitment

We strive to provide 100% commitment to all levels of the organisations business in its capacity to support the Yarrabah community.



Teamwork

We recognise and understand the value of teamwork and insist upon a team approach in service delivery and management to maximise outcomes.



Suzanne Andrews, CEO

Gurriny Yealamucka Health Services (Gurriny) is located on the lands of Traditional custodians, the Gungganghi people of Yarrabah and pays its respects to elders past, present and emerging.

It is because of the vision of the Elders to see a community control health service, that is responsive to the desires of the Yarrabah people, that Gurriny continues to strive for better health outcomes for the community.

Creating a positive impact on our community's quality of life during a global disruption (COVID-19) is the focus for this year's annual report.

The pandemic has thrown so many new challenges at organisations and particularly Gurriny and we have had to adapt to this massive transformation in business practices and service delivery.

Like many health services, Gurriny has risen to this challenge by ensuring our organisation navigated through the pandemic by allowing fluidity around strategic plan outcomes and the core business of primary health care delivery.

This year required us to be agile, however all the while keeping our finger on the pulse to ensure our community was safe as we continued to keep community informed of this pandemic and delivering a quality service.

Chief Executive Officer

Lessons learnt during 2019/20:

- The health and wellbeing of our staff was a core focus for Gurriny staff as all adapted well to the pandemic, rolling up their sleeves to get their job done.
- Virtual meetings became the new norm, we definitely made travel savings there.
- We will write up learnings from COVID-19 which will feed into a crisis contingency plan.
- Communication, saw a huge uptake of social media and how we communicated to wider community.
- Yarrabah saw a number of Sorry Business this year and Gurriny took the lead here, teaming up with other organisations to write up the pandemic process at the same time as working with families and the church.

As part of compliance, Gurriny completed its ISO audit and continued to maintain accreditation, a credit to the team at Gurriny. Accreditation is very important as a requirement of our funders and a way to ensure we have good business systems and processes built into the organisation.

It is always important that I formally recognise and acknowledge the people of Yarrabah, thank you for having the trust and confidence in our health service and our staff. Our deepest sympathies to the families who have lost loved ones this year, particularly in the middle of COVID as it was such a challenge.

And finally, thank you to the Chair and Gurriny Board of Directors for having the confidence in me as the CEO and the Gurriny Senior Management.

I am honoured to lead the Gurriny team and proud of all my staff who have worked so hard this year to achieve better health outcomes for our mob while at the same time ensuring that we continued to deliver a quality of service through this COVID pandemic.

I thank everyone for their hard work, dedication and support during this difficult year.

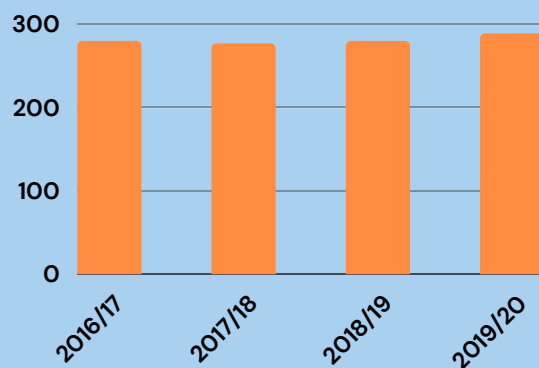
Gurriny's 2019/20 Health Check



Like everyone else who has a health check, at Gurriny Yealamucka Health Services, we are committed as an organisation to our own health checks to let community and stakeholders know how we have been going. The following is a summary for 2019/20.

288

Number of General Practice Medical Plans completed.

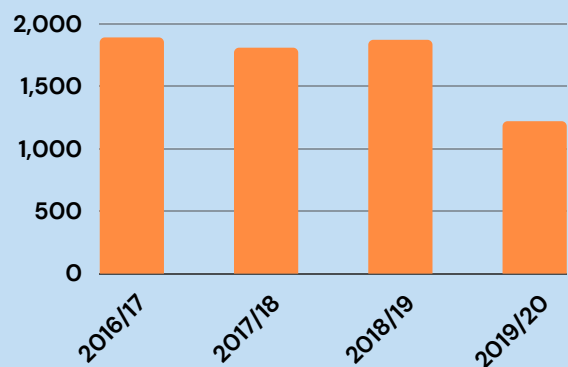


In 2019/20 we provided even more support than in previous years, to help our clients manage their chronic disease.

In 2019/20 while COVID-19 may have reduced visits to the clinic we continued to deliver essential health checks.

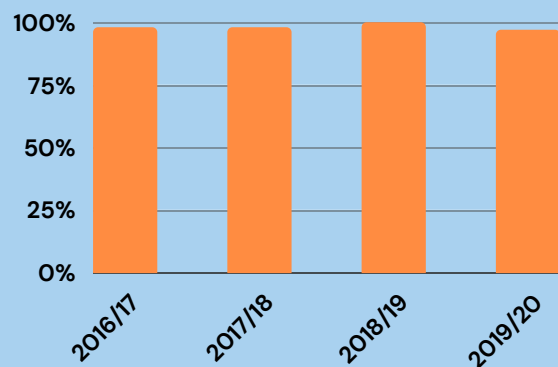
1213

Number of health checks completed.



97%

Percentage of children in community immunised.



In 2019/20 we once again exceeded the national average (76%) of children immunised. Of this we are very proud.

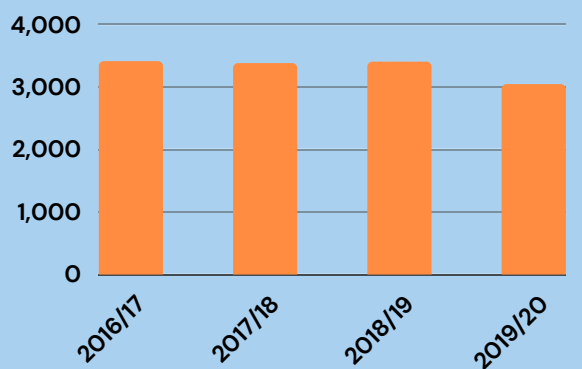
What we do best: Gurriny's unique model of care is developed by our Doctors and Aboriginal Health Workers and includes comprehensive primary health care that encompasses all the aspects of both clinical and social health care delivery.

Service outcomes and performance summary

3034



Number of regular patients in 2019/20



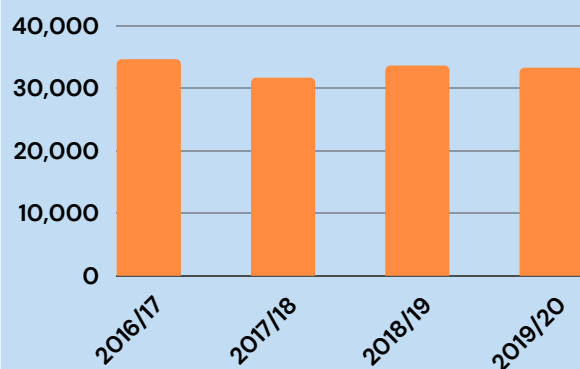
In 2019/20 we continued to provide our service to existing and new presenting clients.

In 2019/20 our clients visited the clinic to see a doctor at least 7 times; more than twice that of the national level of 3 visits a year.

3320



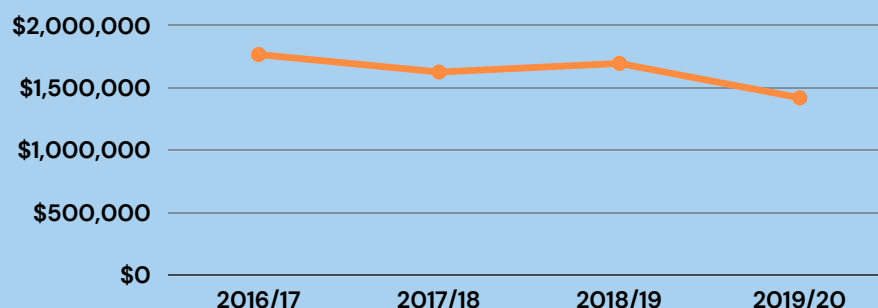
Total number of episodes of care provided by Gurriny.



\$1.42M



While our Medicare Revenue was slightly down on previous years we continue to deliver a sustainable service for our community.



National Health Key Performance Indicators June 2020

SERVICE	GURRINY	NATIONAL TARGET	COMPARISON GROUP
Child Health Checks 0-4 years	38%	53.6%	34%
Adult Health Checks 25 years and over	63%	49.6%	49%
Full immunisation up to 3 years	97%	76%	67% QLD
Immunised Flu 50 years and over	51%	42%	43% QLD

Additional improvements in 2019/20

- Maintained reaccreditation of RACGP & ISO
- Increased funding by \$3.6 Million
- Queensland Health Reform documentation completed; health equity and case for change.
- All dialysis patients continue to being dialysed in Yarrabah since COVID lockdown.
- Demolition has begun to replace the old Workshop St clinic with a new \$2.3 Million outreach clinic.



Human Resources

Susanne Dale, HR Manager



This year has seen Gurriny working very differently to previous years and has adapted well to the challenge.

The lockdown meant some staff working from home and a dedicated team set-up in Cairns to assist the people of Yarrabah who were unable to return to the community. or who were required to stay in Cairns for various reasons during the lockdown.

The organisation and its staff were thrown into a new world of technology with the use of 'Zoom' and 'MS Teams' for internal and external meetings, recruitment and day-to-day communications for staff to connect and stay in touch with their managers.

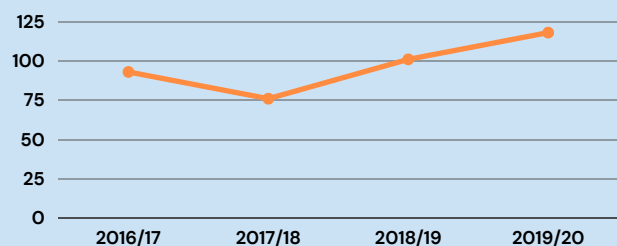
In the 2019/20 financial year Gurriny employed 37 new staff in both existing and newly created roles. We currently have 18 vacant positions.

As Gurriny has grown it has placed more pressure on the HR department which in turn has seen the implementation of an in-house learning platform and a Human Resources Management System. Our staff continue to undertake in-house and external training to enhance their knowledge and skills, to help serve the community of Yarrabah.

We have continued to support students with work placement which has seen some of these students go on to employment with Gurriny.

We have seen four of our staff welcome new babies to their families and congratulate them. We have also seen some staff leave Gurriny to take up new opportunities with other employers, all of whom we are very proud.

Staffing numbers



We continue to employ staff with the necessary skills and experience to provide a professional service to the community, while maintaining our commitment to local employment.



75% of Gurriny's workforce belong to the local community

Staff retention for 2019/20 stands at 80%

13 staff members have worked for Gurriny for over 10 years. These are:

- Petrina Bassani
- Kayleen Jackson
- Alicia Hart
- Suzanne Andrews
- Tamar Patterson
- Edward Murgha
- Darren Miller
- Katrina Connolly
- Teresa Neal
- Agnes Neal
- Milton Mossman
- Lucrecia Willett
- James Creed







Dr Jason King, Chief Medical Officer

2020 has seen unprecedented challenges to the delivery of Primary Care in Yarrabah. The emergence of COVID-19 and the efforts of the community to deal with its lingering presence has been a steep learning curve for all involved.

As the news of the growing number of cases in China reached our shores discussions with national, state and regional experts were undertaken in early 2020. By February it was clear a pandemic was on our doorstep and given a combination of factors Yarrabah was placed in a hotspot of risk.

Early work carried out by clinical staff at Gurriny centred around raising awareness at the local level but soon evolved into a nationwide campaign in both traditional and social media to raise awareness of the risk that COVID-19 posed for our community.

With the examination of the data came the need to act decisively, something that Gurriny has been well placed to do in the past. Previous public health emergencies such as the Mumps outbreak of 2018 and the APSGN outbreak in 2019 taught us that Gurriny can be an effective force in public health campaigns. With this knowledge we worked hard to support the community with flyers, social media campaigns and door-to-door engagement prior to the lockdown.

As time progressed our service pivoted to being involved in the local fever clinic as well as shifting our consults to telehealth via phone consults to our patients where possible.

In a unique partnership Gurriny staff and Yarrabah Emergency staff (CHHHS) co-managed the local Yarrabah fever clinic, providing timely access to testing and support packs for those who needed to self-isolate. This has ensured that our patients and workforce remain safe; and gave us the opportunity to meet the needs of our community. To this end we extended our service into Cairns as lockdown rules came into force, necessitating the isolation of patients post-discharge from Cairns Hospital prior to re-entry into Yarrabah.

This shift in our service profile was well received by our community members, many of whom were stuck in Cairns for extended periods of time while they waited to return home.

With the eventual shift away from lockdown we made efforts to return to a normal service profile and continue to evaluate our service in these unprecedented times. From these events we have taken the opportunity to make changes to the service and eagerly anticipate the rejuvenated paediatric outreach program and long-awaited kidney specialist outreach. These innovative models will pave the way for further improvements in the years to come.

I would like to acknowledge the fantastic response from the community and hard work of the Gurriny staff in these most challenging of times continuing to protect the community and working with us to keep everyone safe.

The COVID-19 situation is something no living person has had to negotiate before and continues to provide challenges in providing quality, comprehensive, culturally safe primary care to the people of Yarrabah. With these challenges came great opportunity to rise to such an occasion, listen to the community, advocate for their needs and find innovative solutions for what lies ahead.



Child health

The COVID-19 pandemic disrupted and impacted usual clinical functioning over a protracted period. The child health team was involved in the distribution of 'play packs' for children in isolation as well as distributing flyers and paper-based activities to families with children as well as resources for parents to help them discuss and debrief around COVID-19.

- Child health workers were involved in an outreach activity that resulted in every home in Yarrabah receiving a door-knock and drop off of both adult and child friendly information and resources.
- We have added two new child health nurses to the team. One, a highly qualified and experienced paediatric nurse, the other a neonatal nurse with a strong health promotion interest. Their combined skill set is opening up many avenues to improve patient care.
- We have commenced Ferrinject infusions for anaemic children as a way of improving iron uptake where clinic attendance or oral compliance is suboptimal. We look forward to growing the number of children managed in this way.
- "Get set for prep" health checks targeted all school children commencing prep and offered a full health check as well complete hearing assessment.
- We have a generalist Paediatrician from Cairns Hospital commencing a regular outreach clinic to Gurriny in late 2020.
- The child health team has taken over the recall, support, follow up and care of all children diagnosed with rheumatic heart disease under the age of 16. There will be considerable strengthening of this initiative in the coming months as we have dedicated health workers developing our approach.
- Introduction of a culturally appropriate developmental assessment tool – ASQ TRAK.

Maternal health

In collaboration with QHAIC we launched the maternity services integration project (MSIP).

- This involved a maternal health worker visiting every pregnant mother admitted to Cairns hospital, to improve clinical and cultural continuity of care and discharge planning. Numerous resources were developed that supported face-to-face orientation and presentation of our model of care and service.
- We established a dedicated phone-line for both women and the hospital to be in contact with a Gurriny Maternal Health Worker.
- We supported the relocation of pregnant women close to term to Cairns for quarantine during the Covid-19 pandemic and the provision of antenatal care in town in this period to support continuity of care.

Breast Screen Queensland at Gurriny

- Total screens in target age range (50-74) was 108 or 74.4% of all screens
- 30 new clients 10 of whom were over 50
- 115 repeat clients



Artwork credit: The two beautiful artworks opposite were created for Gurriny by Yarrabah artist Raelene Neal.



Care Coordination

Gurriny's Care Coordination team focuses on encouraging community members to have health checks and regular chronic disease check ups; as well as providing ongoing education and support directly to clients to assist in the management of their chronic health conditions.

In the reporting year 2019–20 COVID-19 interrupted the usual service provision and altered how the team delivered its services.

Main activities undertaken in this period by the Care Coordination Team included the following:

- Working together with Gindaja staff, we door-knocked every home in Yarrabah to provide health education and support in relation to COVID-19.
- The team participated in a clinic roster that supported clinical screening, medication pick-up and drop-off, fever-screening clinics, telehealth appointments; and the continuation of services such as RHD outreach and Webster pack delivery.
- The dramatic change of clinical services from an in-person to online format, through Telehealth brought with it a huge increase in workload and individual health workers from the team supported patients attending these appointments.
- Team members made follow-up visits to patients post COVID-19 testing.
- Support was provided to families in isolation through the delivery of 'isolation' packs.
- Each health worker is allocated a specific group of patients and continues to be responsible for this cohort in terms of follow-up of health checks and cycles of care etc.
- Numerous training opportunities were cancelled due to the pandemic and to support the team an education portal was developed on the Gurriny shared drive where the Care Coordination team could access professional development resources as well as patient resources.



Pippa Travers-Mason is a non-dispensing pharmacist who for the past 8-years has provided current training, information and advice to patients and clinicians of Gurriny in relation to medications, medication use and medication compliance. Pippa reflects on 2019–20 in Yarrabah.

“This year has been a very challenging one for all of us, whilst many services were closed down we were able to keep going, by changing things up a bit. Staying safe, and looking after our health became a bigger focus for many people, particularly helping people to look after themselves and their loved ones; and we wanted to make sure that clients were still able to access information to help them ‘self-manage’ their conditions.

Our health worker teams, and especially Aunty Teresa were key in keeping people informed, and in-touch with their medicines, asking questions and passing on concerns for us to follow-up during the lockdown period.

Rather than come into the clinic, many clients were able to be assisted over the phone, using photos of medicines and medical packs (Websters) where needed, helped us identify any issues, and solve them quickly. As restrictions eased it has been great to be back out in community and able to see more people (keeping social distance of course) face-to-face either here at the clinic, in their homes, or in a preferred place outdoors.

Despite the pandemic, we have managed to keep in touch with the community and I hope people continue to ask me questions to improve their knowledge of their own, and their loved one's health and medicines.

”



Lexy's COVID story

After working casually at Gurriny as a Registered Nurse **Lexy Carroll** became a full-time employee in 2018 and has driven the Kuranda Range and Yarrabah Hill to work most weeks since then.

Now **Team Leader, Community Navigation and Clinic Services**, for 6-weeks during the Covid lockdown Lexy swapped the long but scenic drive for a short walk to the staff accommodation behind the clinic and says she wouldn't have had it any other way.

“ I didn't have to think about it for long. Almost as soon as the pandemic was declared agency staff who would normally stay in the units, went home. I live in Kuranda, my Dad has a heart condition and my Mum's a nurse specialising in indigenous health in the village. No one knew how bad it was going to get. I was scared about bringing Covid home to my family and to the vulnerable Kuranda mob and at the same time my Mum was concerned about giving it to me and the Yarrabah mob.

It all added up: I wanted to lessen potential exposure to my family and by staying in the nurse's accommodation I could do more for the community, and there was so much to do. I've never worked so hard mentally.

Understandably people were freaked out. But it is situations like this – the fear of the unknown – that push your coping skills and build your resilience. I'll admit it, at times it was exciting, at others scary, it certainly got the adrenalin pumping.

I've always felt we're a family at Gurriny but during the lockdown we got closer. We had to look after each other. Our external relationships also improved, particularly with Queensland Health, 'next-door' (at the Emergency Department) and in Cairns. We were able to fix pre-Covid issues that have stayed since initial pandemic response (like the dialysis doing two shifts a day).



I believe the whole experience has made us – community and health workers – feel more connected with each other.

In addition to working for Gurriny, I am an Australia Aid volunteer, and for the past 7-years have travelled to Samoa to volunteer. That's not happening this year. But as soon as I can, as soon as a Covid vaccine is available, I will be putting in for leave at Gurriny to head over there, I want to deliver the Covid-vaccine in Samoa as they are so vulnerable and have such a great need for assistance.

Samoa has done a great job of managing the Coronavirus. As soon as the pandemic was declared they jumped on it, they locked the country down and there have been no cases to date – but they learnt the hard way. An ongoing measles outbreak has affected thousands and killed almost 100 children. Late last year I was released from my role at Gurriny to respond to the measles epidemic and spent a month assisting vaccinating the entire population.

We'd be telling a whole different story today if transmission (of COVID-19) had occurred here in Yarrabah. I hope, like Samoa we learn from this experience and will be better prepared to manage future emergencies. Its not over yet, however I congratulate my team and my managers who did a great job in responding to this once in a lifetime scenario.

”



Operations

**Karen Dennien,
Director of Operations**

The 2019/20 year has been an extraordinary period in the history of Gurriny's operations, dominated by the COVID-19 pandemic.

- 29 January, the Queensland Government declared a public health emergency which was followed by the enactment of the Declaration of a Disaster Situation – State Level in accordance with the Disaster Management Act 2003 on 22 March 2020.
- 26 March, Minister Greg Hunt, enacted the *Biosecurity Act 2015* (Commonwealth), which restricted entry to remote Aboriginal and Torres Strait Islander communities ('designated areas') in Queensland. This was done to slow the spread of COVID-19. This enactment also gave police, powers to enforce movement restrictions. The same day, the Yarrabah community went into lockdown.
- As both the *Disaster Management Act 2003* and the *Biosecurity Act 2015* were activated/enacted, the Yarrabah Local Disaster Management Group (YLDMG) was activated to lead and co-ordinate efforts and solutions locally.
- The Yarrabah community's lockdown and restrictions were removed on 10 July.
- The Yarrabah Local Disaster Management Group maintains a risk alert categorisation for the pandemic

Social and emotional impacts

The Yarrabah community, its economy and society, were subject to the social and economic restrictions under both the Commonwealth and Queensland Government's Pandemic Management Plans which have affected the whole nation e.g. social distancing, restrictions on social groups, sport and recreation, cultural events etc.

More specifically the impacts were multi-dimensional at an individual, family and organisational level and the broader, community economic, social, cultural and environmental levels.

Some of these impacts were:

- Travel restrictions closed access to supermarkets and shops for essential food, equipment, supplies and personal items for Yarrabah residents.
- A permit system for persons leaving the community only for essential services e.g. health, birthing with 14 day quarantining period in Cairns before returning to Yarrabah.
- Manned checkpoints were set up on the main road access to the community.
- Only essential workers and suppliers were allowed in to the community e.g. health, police, teachers with all requiring a Biosecurity Management Plan in place. Workers deemed non-essential were required to work from home, particularly Gurriny's Cairns resident staff.
- Loss of social contact with extended family in Cairns and elsewhere in the region.
- Closure and cessation of all recreational and cultural events and activities e.g. church, sport, camping, weddings, funerals, hunting and fishing.

Health Task Group

Gurriny played a leading role in the pandemic management process. A Health Task Group reporting to the Yarrabah Local Disaster Management Group, led by Cleveland Fagan from the Yarrabah Leaders' Forum and consisting of senior managers from Government and local organisations was established to manage the design and implementation of the disaster management responses across the Yarrabah community.

The Health Task Group undertook key tasks including preparing many of the formal briefing documents to government; development of recovery plans and COVID-Safe workplans for community organisations, the development of a Rapid Response Plan for the Yarrabah community; and the preparation of targeted funding proposals e.g. the Gindaja Quarantine and Isolation Facility submission and the Communications resourcing proposal, both of which were successfully funded.

Cairns-based support team

In collaboration with Gindaja and Wuchopperen Health Services, Gurriny established a Cairns-based support team for Yarrabah residents who were required to quarantine in the city (e.g. following a hospital discharge or because of a medical condition e.g. high risk pregnant women).

The support team provided personal and emotional support to these Yarrabah residents through the complexities of the community lockdown processes and restrictions of the pandemic.

The Team supported by Gurriny management, Health and Wellbeing workers and Gindaja Wellbeing workers was based at Wuchopperen and assisted several hundred Yarrabah residents in navigating the lockdown whilst staying well and healthy.

Working with other providers

We continue as an active stakeholder in discussions with other community service providers at Yarrabah such as Gindaja, Acute mental health service, Cairns and Hinterland Health and Hospital Service and Queensland Education, around greater co-ordination and planning of services to address larger socio-economic factors which lead to stress and poor health both physical and psychological.

Business as usual

At the same time Gurriny was managing the pandemic at a strategic and community level, the service maintained, as far as practicable, our "business as usual" operations with some modifications.

Many of Gurriny's social and community programs were impacted by the social restrictions resulting in those services being adapted, curtailed, or postponed e.g. Gurriny's Annual Youth Health Check and Youth Forum were cancelled. Visiting medical and allied health services to Yarrabah ceased e.g. dentistry and optometry. Gurriny adopted video, telephone counselling and medical consultations during this period with our patients and clients. We continued to operate a fever clinic for testing of COVID-19; we became a trial site in Australia for rapid COVID-19 testing; and we continue to organise and manage various COVID safe activities in the community including funeral services.

The 2020 RACGP Standards and ISO 9001:2015 Standards external three-year accreditation audits of the service were postponed due to the impacts of the COVID-19 pandemic. However, we have only one important measure to understand the success and effectiveness of our service this year and that is Yarrabah did not have one case of COVID-19 in the community.



Gurriny Yealamucka Wellbeing Services provide emotional and psychological support to clients through the Gurriny Family Healing and Wellbeing Team and the Social and Emotional Wellbeing Team.

The Gurriny **Family Healing and Wellbeing Team** is made up of three different programs:

- The **Family Healing Program** – a confidential support and counselling service for community people who are experiencing and struggling with trauma and wellbeing.
- The **Family Wellbeing Program** – an early intervention program that provides ongoing support to families in the prevention of children being removed from families.
- The **Parents Under Pressure Program** – a program to support families to enhance their parenting skills and strategies.

All Wellbeing Programs work with internal and external services to ensure our services are culturally sensitive and suited for community need. All programs and activities are reviewed and evaluated regularly.

Our clients come to us for individual, group or family support and counselling in relation to a variety of issues including family and individual safety and wellbeing issues, children and parenting issues.

We have developed a comprehensive Wellbeing Intake process bringing together our Social and Emotional Wellbeing and our Remote School Attendance Strategy team to develop a holistic and culturally appropriate method for reviewing our client's needs and determining Gurriny's responses to those needs.

Across the year these programs have supported and counselled several hundred Yarrabah clients and their families. Our work within client psychoeducative groups has been of particular success.

When our clients join a psychoeducative group, they are of all ages and are interested in working on issues that impact on their lives. The core group of women that have taken part in therapeutic (psychoeducation) group work based around craft, bio feedback (Cognitive Based Therapy) teaching and interactions is resulting in greater disclosure of issues and willingness to address the same through individual therapies.

Our Family Wellbeing and Parents Under Pressure teams work extremely hard to engage and support families in their struggles with their safety and wellbeing. Developing close relationships with families takes time and hard work.

Our teams of local community and qualified Wellbeing Workers are tireless in their commitment to their community and clients. They have supported over 60 families over the course of the year, often working after hours to support and care for their clients.



Social and Emotional Wellbeing Services



The Gurriny Social and Emotional Wellbeing (SWEB) team focuses on reducing the impacts of trauma while promoting positive living and behaviour.

Programs in 2019/20 included:

- Women's Health Program
- Men's Health Program
- Youth Wellbeing Program
- Family Pathways to Safety
- Life Promotion



Women's Health Program

Through this program Gurriny staff coordinate a range of social services and initiatives in Yarrabah that support and promote the social and emotional well-being of women. The Women's Health program engages these women in issues related to health and their role in the family unit, with the goal of building their capacity to participate in other initiatives which promote community-wide health and wellbeing.

Women's Health achievements and highlights this year included the following:

- Worked closely with the Men's Health Program and other SEWB programs that have focused on improving health and liveability domains.
- Worked in partnership with Yarrabah Secondary School .
- Created a structured women's support group that has encouraged self-esteem and self-care and financial and emotional intelligence.
- Built a partnership with the Family Pathways program that encourages upskilling for entrepreneurial and employment opportunities for women.



Men's Health Program

This program is culturally and gender appropriate and provides a number of activities to support and empower men to take care of their social and emotional wellbeing

Men's Health program achievements and highlights this year included the following:

- Men's Group was offered at the Men's Space. This provided men with the opportunity to yarn and share in a culturally appropriate and safe space. Men also participated in a Strength and Conditioning session at the Yarrabah PCYC supervised by the Sport & Recreation Officer.
- The Men's Space offered men the opportunity to visit to either attend an activity or for a yarn over a cup of tea, coffee, water and a feed. Some of the activities offered included; furniture making out of wood pallets, art and craft and helping in the 'vege' garden.
- Dinner Night - Every three months, the Men's Group invite men to a Dinner Night at a venue at a home or in Cairns. Funds are raised through a Recycling Program conducted by the Men's Group.
- Men's Shed - The Yarrabah Men's Group continues to be granted Membership of the Australian Men's Shed Association.
- Yarrabah Dads and Their Kids (0 to 12 years). This program has been a part of Gurriny's Men's Health Program since 2016, funded by the Australian Government through Mission Australia. The program builds interaction, knowledge and skills of fathers, and father figures, while also having an opportunity for Dads to get together in a relaxed, informal environment and interact with their children.

Pictured right: Ochre Day 2019, Melbourne. Men's Health Program Staff, Youth Wellbeing Program Staff and some of the Men's Group Members attended the National Aboriginal Community Controlled Health Organisation (NACCHO) Ochre Day in Melbourne 29- 30 August 2019.



Social and Emotional Wellbeing Services



Youth Wellbeing Program

This program provides an alternative to boredom and risk-taking behaviours and aims to empower youths to make better choices for life-positive outcomes. Through this program Gurriny staff offer face-to-face support, guidance, yarning and basic counselling to the youth in Yarrabah. Activities include networking with community services, stakeholders and youths to deliver culturally appropriate services to engage participants and build resilience.

Family Pathways to Safety

This program recognises past trauma, dispossession, separation of families, ongoing social disadvantage, racism and other historical, social and cultural issues that impact on the social and emotional wellbeing of Aboriginal and Torres Strait Islander individuals, families and communities, prioritising the needs of the Stolen Generations.

The program provides access to counselling and supports strong, healthy and resilient individuals, families and communities, which in turn may enhance pathways to education and employment and reduce substance abuse, violence and contact with the criminal justice system.



Life Promotion

Through this program Gurriny staff work with the Family Healing Service and Mental Health clinicians to support at risk clients within the community and refer these clients to available services within Gurriny to enhance their social and emotional wellbeing

The program also increases awareness around suicide and self-harm, and provides grief and loss support and counselling.





Tamar Patterson is Manager of the Social, Emotional and Wellbeing Services team. Tamar is a Health Worker and life-long educator and a very proud Yarrabah community member wife, mum, grandmother and great-grandmother,

Tamar has been with Gurriny since 2008 and Queensland Health for decades before that. 2020 was meant to be a year of travel to celebrate 30-years of marriage to Roy but Tamar is happy and grateful she was able to support her family and her community through COVID-19 and the lockdown.

“My role at Gurriny has always been to support the community, never to tell people what to do but to help them understand how they can help themselves.

This year hasn't been what we expected but it hasn't all been bad. Yes, Covid brought its ups and downs, and I did get sick for a while myself (not Covid) but there was also creativity and there were lots of happy times.

We spent more time together as a family, enjoying quality time with good conversation. We supported one another, as a family and a community.

I've never been one to use my mobile phone much but during Covid I used it all the time. In the early days of Covid (April) the media was mainly focused on how the world was coping and that meant people dying. I wanted to understand how Covid affected my community so that I could positively share what I knew with others, the phone was my resource.

During Covid I worked more hours and more closely with the clinical team than usual. We 'walked through the community', visiting every house to talk to people, to answer questions, to share what knowledge we had – this was unreal. In my view it is the only way to engage, it has so many benefits. I worry if we hadn't done this what problems we (as a Health Service) would have missed.

I applaud the leaders of our community for their response through the lockdown, it was a very tough time for everyone but I take my hat off to them. I don't doubt for a moment if we have a case (of Covid) close to home that our community leaders will respond positively. I definitely feel safe, here in Yarrabah.

Now that we're free to travel, we enjoy going out for family dinners, which we didn't do before Covid. But now with four children, five grandchildren and my first great-grandchild born this year, more than ever I enjoy and value the drive to Cairns on my own, it gives me time for me, it brings balance, something we all need and deserve in our lives.

All going well, I'll get to travel further next year, with Roy, and we'll get to make up for this year and celebrate our anniversary in a restaurant in Sydney or Melbourne.

”

Youth Hub opened for business



Our new purpose-built Youth Hub on Workshop Street was officially opened in October 2019 by the Minister for Indigenous Australians the Hon Ken Wyatt AM MP.

The facility aims to help disengaged and at-risk youth and families aged 15–25 and includes a community kitchen, laundry facilities and bathrooms as well as counselling rooms, study areas and ‘chill out’ spaces. Attending the opening Minister Wyatt said he hoped The Hub would have a positive effect on the community.

“This great facility is a safe-space for young people to meet up and connect with each other and access support services that promote wellbeing, resilience and responsibility,” he said.

“It is a place that shows young people facing challenges in Yarrabah that they don’t need to do so alone.

“The whole community is lifted when its’ youth have a bright future and Yarrabah is doing great things to provide the best opportunities for the next generation,” Minister Wyatt said.

Paul Neal, a Gurriny youth coordinator said that it has been exciting to see the number of Yarrabah youth visit the Hub.

“We’re keen to support these young people in whatever way we can and having somewhere to meet, to enjoy a meal and a laugh is already encouraging positive peer-to-peer exchanges, which is building awareness about the importance of health checks as well as confidence – and that has to be encouraged.”

Gurriny acknowledges that an important part of comprehensive primary health care is early detection and early prevention, particularly with young people. The Hub fits within Yarrabah’s strategic plan which includes investing in young people and addressing their challenges in community.

Funds for the Youth Hub were awarded from Minister Wyatt’s department when he was previously Minister for Aboriginal Health and Aged Care.

Pictured above: The Hon Ken Wyatt (far left) was joined by the Member for Mulgrave, Curtis Pitt (far right) and Yarrabah residents, to officially open The Youth Hub on 30 October 2019.



Chloe Sellwood has worked for Gurriny as Clinic Support Manager for over 3-years,

An island girl from the Torres Strait who 'loves a yarn with the oldies', as busy as Chloe and her team (pictured above) were during the lockdown she tells us how a pandemic, wearing a mask and social distancing actually increased her interaction with the Yarrabah community.

“ We started the year anticipating our AGPAL accreditation however COVID-19 meant that audits and accreditations nationwide were put on hold so clinics could prepare to operate in pandemic mode. We had to make drastic changes to our workplan, and quickly.

The hustle and bustle of the clinic never seems to end on a normal day. But on the declaring of the pandemic we were just so much more busy, so quickly. I admit there were times when I asked myself 'how are we going to do this?'

Our greatest challenge was to adapt the available space at Gurriny to accommodate a Fever Clinic, at the same time as implementing a new service delivery model for the health service; and keep everything running smoothly for everyone's sake. We did everything we could to make Gurriny a safe and welcoming environment for patients.

While we physically distanced ourselves and our faces and smiles were hidden, we were able to spend time with community members yarning; I really valued this and I think our patients did too. Setting up the Fever Clinic was exhausting but we did it.

Of course, all external services and visiting consultants were stopped and replaced by Telehealth consults; these are challenging for our community in normal times but issues were bound to be amplified during a pandemic.

Getting people to come to Gurriny to access the video-link was difficult, they lived in fear of coming here and getting sick, that's understandable; the transport team did a great job.

We have had a great response to phone consultations from community, which has helped us with social distancing and keeping 'at risk clients' in their home during the height of the pandemic.

Another great outcome from Covid was dialysis delivery. Pre-Covid patients would have to travel to Cairns but with support from CHHS we were able to deliver the service here at Gurriny and that's continuing to happen, and expanding, as more people in Community are accessing our services.

We have and still are experiencing variations of workload as a result of the pandemic. The creation of the fever clinic has seen staff from all different areas of Gurriny come together. Gurriny always been a family friendly and supportive environment to work in, these were stressful times for everyone. We look after each other here, in Community and at Gurriny.

Government messaging, forms and border regulations changed without notice and we did what we could to keep our patients informed but we could only give out what information we had at the time. I think we communicated well within the team.

Yes, my personal life was impacted too. I had to postpone my wedding. I was very disappointed, as were my family but I got over it. It will happen next year. What's important is that we all did our best to keep our community safe. I believe I was touched by people's lives during this time more than usual and feel honoured to have shared this experience with Gurriny and Yarrabah.

”

Quality and Risk



**Clay Mitchell,
Quality and Risk Coordinator**

The year 2020 was always going to be a big year for Gurriny with two major accreditation audits due in the first half of the year i.e. ISO Quality Management Accreditation and the Royal Australian College of General Practice Certification (RACGP).

Although no one could have understood the ramifications and impact of COVID-19, we as an organisation can hold our heads high in saying the organisation strengthened and improved as a result of the need to step-up to protect our services and the quality in which they were delivered.

GYHSAC COVID-19 Taskforce

To enhance the ability of the Local Disaster Management Group to effectively service the health and wellbeing of Yarrabah in the preparation, management and delivery of services pertaining to the COVID-19 campaign, a "GYHSAC COVID-19 Taskforce Group" was initiated to assist the current emergency management arrangements, by;

- Increasing awareness through identification of specific threats/risks to local community –dissemination of relevant clinical information contextualised as per community perspective
- Establishment of a local health lead taskforce sub-group to address latest recommendations and embed a more holistic approach to shared responsibility and resource management between Gurriny, Queensland Health and Yarrabah's Local Disaster Management Group (YLDMG)
- Expanding on existing clinical processes to address local issues specific to the dynamics of community health
- Identifying the location and availability of tangible assets and resources within community critical to COVID-19 recovery and continuity of services provided by the clinic and other organisations
- Identification, location and prioritisation of services and resource requirements to effectively deliver critical client/community healthcare from the response stage into the recovery phase.



Taskforce achievements

From the initial activation of the group in March 2020, the collective resourcing of those delegates from other key organisations within community and the YLDMG, provided effective advice and communications to the management and prevention of COVID-19 into community. Achievements of the group included;

- Review and update of the Community and Organisational Disaster Management Plans
- Management of the community Response and & Recovery strategies
- Funding for the installation of a Quarantine/ Isolation facility at Gindaja
- Establishment of a combined Community Health Pandemic response by Gurriny, Cairns Hinterland Hospital & Health Service (CHHHS) and Yarrabah Aboriginal Shire Council, YLDMG
- Establishment of essential worker/client isolation processes
- Employment of a Communications Officer.

As expected, COVID-19 delayed our scheduled RACGP (Royal Australian College of General Practice Nursing) audit. [Note: On 29 September 2020, Gurriny (via online telecommunications over four days) undertook the delayed quality management re-accreditation – ISO 9001:2015 Quality Management Standards.

Remaining resilient and strong

As testament to all the hard work and commitment of the organisation to maintain, re-design and ensure continuity of service over the COVID-19 period, Gurriny upheld and maintained a mature level of quality management and continuous improvement as recognised by the auditor. Although 2020 posed its challenges, we as an organisation can be assured that regardless of adversities, Gurriny has proven resilient and strong in the delivery of quality services, continual improvement and commitment to the community.





Ruth Fagan
Manager, Business
Development & Research

During this reporting year Gurriny has continued to grow as an organisation delivering quality health service while supporting broader community aspirations.

Our focus on improving health care in Yarrabah has expanded out to include talks about improving housing, water quality, education, and employment and family units. It is well recognised that a person's health is strongly connected to their social circumstances and at Gurriny some of our work is about ways we can help other service providers and individual families to address these challenges.

We have participated in research projects; to improve pregnancy (with a focus on gestational diabetes) and 'Check Pain' is an important project encouraging improved screening for all Indigenous people presenting at Accident and Emergency departments in Queensland.

Improving mental health services for young people is a new project we have recently become involved in and through this we hope to address some of the issues that our indigenous youth and their families experience as they try to access help.

At Gurriny we have also looked internally – at ourselves – and participated in projects that have looked at staff needs as well as a data project to design a better record system and most recently, and still in progress, a COVID-19 project to identify our lessons learnt and potential future improvements.

COVID-19 has impacted greatly on the second half of this reporting year with our services reduced and all of our focus on strategies to protect our community from this disease.

There were significant changes to our services including the establishment of a completely new program the 'Cairns Based Team' in partnership with Gindaja. I would like to acknowledge the Gindaja team for their support and involvement in the program and extend my thanks to many of the community members for their patience during this time as we assisted them.

Moving forward – Gurriny has worked hard to be better prepared should we have a case of COVID-19, or new restrictions.

Gurriny alongside other local service providers is focused now on the “new norm” which means we don't forget the simple strategies of washing hands, social distancing and staying home when sick and getting tested. A challenge we all have is forgetting about COVID-19 and at this time we continue to send the message to be vigilant.

The upcoming year, I hope, will be less intense as we settle into our new norms and identify new ways of doing our business that continues to keep us all safe.

Finally I would like to wish everyone a blessed Christmas and acknowledge the hard work and efforts of the Gurriny team who continued to deliver services during very difficult times.

Health Promotion

The main goal of the **Health Promotions Team and Deadly Choices** program is to encourage Aboriginal and Torres Strait Islander peoples to access their local health service and complete an annual 'Health Check'.

With a focus on preventative health the role of the Health Promotions team at Gurriny, managed by **Lucrecia Willett**, works hard to encourage community to not just see the doctor when they are sick but to visit the clinic on a regular basis (at least every 12 months), so that staff can build an overall picture of health, and measure changes in a client's wellbeing.

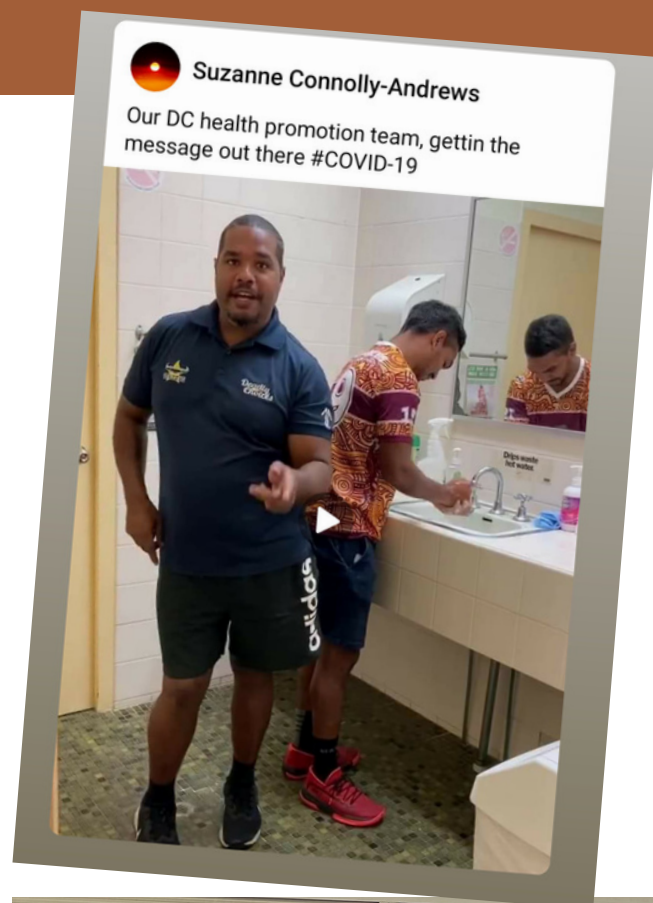
In 2019/20 the priorities of this deadly team were very quickly and abruptly turned on their head, as they found themselves joining other Gurriny staff to encourage community members to only visit the clinic when absolutely necessary – and to stay home and stay safe.

"As a community, in Yarrabah we're not used to being isolated. Communities on Cape York are; they're prepared in the Wet Season to being cut off for months. But not here.

"We all travel to Cairns regularly and when suddenly we're stopped from leaving our community that brings with it all sorts of pressure; additional stress on families and relationships, all on top of people being scared of the coronavirus. This was a very stressful time for everyone," Lucrecia said.

But lockdown and a road block didn't stop the Health Promotions team, rather it motivated them into action.

Andrew, Cyprian, Natkiisha and Marlene set to work on delivering the Covid message the best way they knew how – through artwork, photography, videos, social media and knocking on doors, and what an amazing job they did!







**Paul Munn,
Manager, Transport & Facilities**

This year our facilities and transport department has again worked tirelessly to provide, sustain and maintain services to support our health organisation.

Gurriny sites include Bukki Road, Workshop Street and Noble Drive and our key tasks include:

- Safety checks, audits and compliance maintenance
- Internal cleaning and external yard maintenance
- Courtesy transportation for patients to our local clinic including medical treatment and access to medicinal and pharmaceutical supplies
- Courtesy transport for clients to Cairns for specialist medical appointments
- External areas at all our sites.

Providing access to health services is vital to improving our people's health. Our team which consists of competent staff ensure that all necessary requirements as set by our operational plan are achieved.

We also faced the challenge of increased cleaning and infection control compliance due to COVID-19 however our deadly team far exceeded the guidelines that were set.

Also our deadly yards team has been progressively chipping away at a small beautification project with our gardens at Bukki Rd. We have received a lot of positive comments about it to date. Well done team 😊



As always, we welcome any feedback that helps us improve our service. Please ask any of our staff for a form and they will be only too happy to assist.

**Gurriny Yealamucka
(Good Healing)
Health Services
Aboriginal Corporation**

**ABN 31 210 982 991
Annual financial report
For the year ended 30 June 2020**



Auditor's independence declaration

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Auditor's independence declaration to the directors of Gurriny Yealamucka (Good Healing) Health Services Aboriginal Corporation

In accordance with the requirements of section 339-50 of the *Corporations (Aboriginal and Torres Strait Islander) Act 2006*, as lead auditor for the audit of Gurriny Yealamucka (Good Healing) Health Services Aboriginal Corporation for the year ended 30 June 2020, I declare that, to the best of my knowledge and belief, there have been:

- a No contraventions of the auditor independence requirements as set out in the *Corporations (Aboriginal and Torres Strait Islander) Act 2006* in relation to the audit; and
- b No contraventions of any applicable code of professional conduct in relation to the audit.

Grant Thornton

GRANT THORNTON AUDIT PTY LTD
Chartered Accountants

Helen Wilkes

H A Wilkes
Principal – Audit & Assurance

Cairns, 28 September 2020

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Statement of changes in equity

For the year ended 30 June 2020

	2020 \$	2019 \$
Balance at 1 July	2,523,249	1,738,478
Total comprehensive income		
Net surplus	871,592	784,771
Total other comprehensive income	-	-
Total comprehensive income	871,592	784,771
Balance at 30 June	<u>3,394,841</u>	<u>2,523,249</u>

This statement should be read in conjunction with the notes to the financial statements.

Statement of cash flows

For the year ended 30 June 2020

	Note	2020 \$	2019 \$
Cash flows from operating activities			
Cash receipts from customers and Grants received		13,299,990	11,319,251
Cash paid to suppliers and employees		(10,188,265)	(10,623,428)
Cash generated from operating activities		3,111,725	695,823
Interest received		3,799	15,237
Interest paid		(2,312)	-
Net cash from/(used in) operating activities	19	<u>3,113,212</u>	<u>711,060</u>
Cash flows from investing activities			
Acquisition of property, plant and equipment		(314,655)	(584,151)
Net cash from/(used in) investing activities		<u>(314,655)</u>	<u>(584,151)</u>
Cash flows from financing activities			
Proceeds from borrowings		1,170	(6,059)
Payment of lease liabilities		(24,661)	-
Net cash from/(used in) financing activities		<u>(23,491)</u>	<u>(6,059)</u>
Net increase (decrease) in cash and cash equivalents		2,775,066	122,850
Cash and cash equivalents at 1 July	10	3,117,229	2,994,379
Cash and cash equivalents at 30 June	10	<u>5,892,295</u>	<u>3,117,229</u>

This statement should be read in conjunction with the notes to the financial statements.

Statement of comprehensive income

For the year ended 30 June 2020

	Note	2020 \$	2019 \$
Income			
Revenue	8	10,635,063	10,396,872
		<u>10,635,063</u>	<u>10,396,872</u>
Expenses			
Advertising		10,442	5,933
Audit fees		26,927	30,183
Cleaning		23,614	20,397
Clinic supplies		126,266	78,997
Computer support and equipment hire		225,133	241,385
Conference fees		20,994	9,388
Consulting and professional fees		551,184	664,316
Donations		10,427	12,040
Electricity and water		63,480	62,611
Employee expenses		7,136,133	6,753,380
FBT expense		12,920	12,923
Grants refunded		29,555	184,978
Hire of equipment and facilities		83,766	33,072
Insurance		26,956	24,146
Licenses and permits		87,043	41,014
Meeting expenses		1,793	5,873
Motor vehicle expenses		182,168	190,430
Motor vehicle leasing and hire		58,553	196,817
Program expenses		370,087	394,691
Printing and stationery		60,650	64,445
Repairs and maintenance		38,863	42,302
Telephone and fax		37,715	36,457
Training		35,998	17,563
Travel and accommodation		174,532	191,843
WorkCover		46,321	45,878
Sundry expenses		127,460	138,785
		<u>9,568,980</u>	<u>9,499,847</u>
Results from operating activities		<u>1,066,083</u>	<u>897,025</u>
Finance income		3,799	15,237
Finance costs		(2,312)	-
Net finance costs	9	<u>1,487</u>	<u>15,237</u>
Results from operating activities		<u>1,067,570</u>	<u>912,262</u>
Depreciation and amortisation expense		(195,978)	(127,491)
Net gain/(loss) on disposal of property, plant and equipment		-	-
Net surplus before tax		<u>871,592</u>	<u>784,771</u>
Income tax expense		-	-
Net surplus/ (deficit) for the year		<u>871,592</u>	<u>784,771</u>
Other comprehensive income		-	-
Total comprehensive income/ (deficit) for the year		<u>871,592</u>	<u>784,771</u>

This statement should be read in conjunction with the notes to the financial statements.

Curriny Yealamucka Health Services Aboriginal Corporation Annual Report

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Our thanks to the Health Promotion Team and Yarrabah community members for the front page and back cover images and all staff who contributed photos to this report. A selection of images were supplied by Christine Howes (www.chowes.com.au).



Thank you Yarrabah



GURRINY YEALAMUCKA
HEALTH SERVICE ABORIGINAL CORPORATION

Read more: gyhsac.org.au